



ACSI Terms & Conditions ACSI Anniversary Festival

These action terms and conditions apply to the 'ACSI Anniversary Festival' (hereinafter referred to as: 'the Action') organised by ACSI Publishing B.V., based in Andelst, the Netherlands (hereinafter referred to as: 'ACSI'). These terms and conditions can also be consulted via the URL www.acsi.eu/jubileumfestijn (hereinafter referred to as: 'the Website'). The Action is intended to promote the products and services of ACSI Publishing.

Participation conditions

- Employees of ACSI Publishing BV, ACSI FreeLife BV and ACSI Touroperating BV, as well as their partners, are excluded from participating in the Action.
- Participation in the Action is open to anyone with internet access who resides within the European Union and is officially registered there.
- The minimum age for participating in the Action is 18 years.
- A participant can join the Action with a valid email address.
- By participating in the Action, each participant agrees to the terms and conditions.

Structure of the Action

- The Action runs from 1 January to 31 December 2025 (hereinafter referred to as: 'the Action Period').
- Participation in the Action is free. Throughout the Action Period, a reference to the Website will be disseminated via various channels.
- Participation occurs by submitting one's name and email address on the Website. Participation is only possible by signing up for the (free) Eurocampings newsletter. By confirming participation through a link sent to them, participants automatically enter for a chance to win various prizes.
- Participants need to register only once for the Action and will then receive a monthly action email during the Action Period. By participating, one subscribes to the Eurocampings newsletter, which is sent no more than once a week.
- Participants may unsubscribe from the newsletter at any time. Participation in the Action will then be terminated immediately.
- Each person may participate in the Action only once with one email address.



- During the Action Period, ACSI will give away one or more prizes each month.
- Prizes are non-transferable and cannot be exchanged for cash, services, or goods.
- ACSI reserves the right to substitute a prize with a similar prize of comparable value.
- The prize winners are selected impartially on business days through computerised selection from entries with a valid and complete email address.
- A maximum of 20 prize draws will take place during the Action Period.
- Prize winners will be notified by ACSI via email within two weeks after each draw.
- Prizes are awarded in the condition they are found. ACSI is not liable for any loss or damage arising during shipment or through the use of the prize.
- If, due to circumstances attributable to ACSI, including but not limited to force majeure, the awarded prize cannot be delivered or distributed, ACSI will provide an alternative prize.
- The Code of Conduct for Promotional Games of Chance dated 1 January 2014 applies to these terms and conditions. ACSI complies with this Code.
- Any gambling tax owed will be covered by ACSI unless otherwise stated.
- ACSI is not liable for any damage of any kind arising from or related to (participation in) the Action, the promotion, prize allocation, or receipt, unless such damage results from deliberate or gross negligence by ACSI.
- Responsibility for the Action lies solely with ACSI. The Action is in no way sponsored, endorsed, or managed by Facebook or Instagram.

Prizes

- A maximum of 100 prizes will be awarded during the Action. The total value of the Action will never exceed € 100,000.
- Participants in the Action have a chance to win various prizes from different companies, with the nature of the prize only revealed on the day.
- Prize winners can claim their prize up to one month after the announcement of the draw results. Prizes will be sent to the prize winner within one month. ACSI cannot be held liable if a prize winner provides incomplete or incorrect details, preventing the prize from being awarded and/or if a prize winner refuses to accept the prize. In such cases, ACSI is entitled to draw another winner from the remaining participants or to decide not to award the prize at that time.



- Participants who have not won a prize will not be notified.
- It is not possible to exchange the awarded product for another product or cash.

Privacy

- Participants' data will not be shared with third parties unless necessary for awarding a prize provided by a third party and/or if the participant has expressly consented.
- Data will be retained until you unsubscribe from the newsletter.
- The results of the Action and various draws will be announced on the Website within three months after the Action concludes.

Additional provisions

- ACSI is not liable in case of any technical failure and/or delay in registering and/or selecting prize winners, which result from circumstances beyond ACSI's control.
- ACSI reserves the right to terminate the Action at any time without stating reasons and/or to amend parts of these terms without prior notice.
- ACSI reserves the right to exclude entries it deems fraudulent or unlawful from participation.
- These terms and conditions are governed by Dutch law. Any disputes arising in connection with the Action or these terms and conditions will be exclusively submitted to the competent court.

Contact

For questions and/or complaints, please contact ACSI. ACSI aims to address complaints and questions within 14 days of receipt. For additional information, complaints, and/or questions regarding the Action and/or the processing of your personal data, please contact us in writing or by email at: marketing@acsi.eu or via:

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